As I reflect on the past year, I feel a deep sense of gratitude for nearly three decades of service as the Executive Director of TIPNW. Whether in collaboration with the Board, staff, volunteers, user agency partners, or supporters of TIPNW, it is my good fortune to work every day in the company of so many capable community leaders. Together, we strive to uphold the TIPNW mission with compassion and focus.

TIPNW’s unwavering energy in the face of the nation’s current health, economic, and social concerns is nothing short of inspiring. Despite the odds, TIPNW continued to serve our community with flexibility, innovation, and courage. In addition to the uninterrupted flow of day-to-day responses made by TIPNW volunteers in 2021, our organization broadened its scope in a variety of ways:

► TIP volunteers provided 611 hours of practical and supportive assistance at COVID-19 Vaccine Clinics throughout the metro area, in collaboration with medical professionals who served multi-generation families from a diverse range of backgrounds.

► TIPNW launched The TIP Circle, a new community engagement program aimed at keeping our community of valued TIPNW supporters informed of TIPNW’s ongoing direct impact, news from the organization, and opportunities for supporter involvement.

► TIPNW expanded to the Columbia River Gorge with the formation of the special Columbia River Gorge Response Team. Composed of 20 TIP-trained citizens, our newest team commenced service to the Columbia Gorge area on December 1, 2021.

► TIP Volunteers provided 59 hours of staffing assistance at the local cooling and warming shelters, providing care and comfort to community members requiring shelter from the hot weather earlier this year and the extreme cold weather at the end of the year.

► Hyacinth, the TIPNW therapy dog, and her human handlers visited local 911 communication centers, offering a warm presence and dog snuggles to emergency communication staff. These respected call-takers and dispatchers are typically “forgotten victims” when tragedy strikes. Hyacinth and her humans delivered a special brand of care and comfort to a uniquely stressful workplace.

Though recent times have challenged us in unimaginable ways, a sense of hope remains. This hope is rooted in the triumphant human spirit that we in TIPNW are privileged to witness every single day. As we embark on our 30th year of growing, expanding, training, and being there for citizens in crisis, we feel infinitely fortunate to continue the TIP mission. The generosity of our partners makes this possible, and for that I am abundantly grateful. TIPNW pledges to maintain the integrity and level of community service our supporters and partners have come to expect and trust.

As we approach our 30 year anniversary, the TIPNW Board will be shortly sharing our vision for the next 30 years (and beyond). To empower our vision, we ask that you consider making three forms of gifts to TIPNW: (1) Increase your annual gift to enable us to expand our staffing and community impact, (2) give an extra amount to our endowment, ensuring perpetual support of the community, and (3) include TIPNW in your estate plan. You can contact me directly at June@TIPNW.org to answer questions about how you can best leave a giving legacy for TIPNW.

In TIP Spirit,

June

June, Executive Director
What is TIP?

TIP is a group of specially trained citizen volunteers who provide emotional aid and practical support and resources to victims of traumatic events and their families in the first few hours following a tragedy.

**TIP Volunteers are available 24 hours a day, 365 days a year.**

TIP Volunteers are called by the emergency response system (police officers, firefighters, paramedics, hospital personnel and medical examiners) to assist family members and friends following a natural or unexpected death; victims of violent crime; victims of fire; disoriented or lonely elderly persons; people involved in motor vehicle accidents; people who are distraught and seeking immediate support; and survivors of suicide.

**Now, More than Ever, TIPNW is Always Ready... Always There.**

**TIP Staff**

TIP Staff: Jordan, Dennis, June and Jami
Who We Are

Our Mission: Our citizen volunteers provide emotional first aid to survivors of tragedy in order to ease their immediate suffering and facilitate their healing and long term recovery.

203 ACTIVE VOLUNTEERS

21 TIP Teens FROM 15 SCHOOLS

40 HOURS

95,000 READY-ALERT HOURS

Volunteers who are prepared, willing and able to respond to scenes of crisis on a moment’s notice.

Teens are trained alongside adult volunteers—primarily responding to homes, schools and hospitals.

The number of hours each volunteer commits to TIP every month.

Hours provided by TIP Volunteers who are ready to respond on a 24/7 basis.
What We Did in 2021

3,064 SCENES OF TRAGEDY

10,375 HOURS SPENT SUPPORTING CLIENTS

2,313 CALLS MADE TO CITIZENS

12,256 CITIZENS SUPPORTED

267 more locations responded to by a TIP Volunteer than in 2020.

Hours spent working with citizens immediately following a crisis.

Tele-TIP and 30-Day Follow-Up Calls.

Citizens provided with emotional and practical support.

Gone but Never Forgotten

DAVID YORK
17 YEARS WITH TIP

DR. MARY JO CARR
27 YEARS WITH TIP

DR. JOHN FAZIO
27 YEARS WITH TIP
Other Facts: **In the Numbers**

- **4 STAFF MEMBERS**
  - Day-to-day operations are fulfilled by 4 paid employees and volunteers.

- **24 VIRTUAL SUPPORT MEETINGS**
  - TIP provided “virtual” support to 24 businesses, government agencies and schools.

- **95% OF FUNDS GOES DIRECTLY TO TIP MISSION**
  - Only 5% of all income goes to administrative costs.

- **33 SCHOOLS SUPPORTED**
  - 34 schools received TIP support in 2021.

- **43+ USER AGENCIES**
  - TIP Volunteers are requested by over 43 User Agencies that cover over 38 cities.

- **Day-to-day operations are fulfilled by 4 paid employees and volunteers.**
- **TIP provided “virtual” support to 24 businesses, government agencies and schools.**
- **Only 5% of all income goes to administrative costs.**
- **34 schools received TIP support in 2021.**
- **TIP Volunteers are requested by over 43 User Agencies that cover over 38 cities.**
How You Can Help

Become a TIP Volunteer. Volunteer Training Academies are held at least once a year.

Donate Your Time

Connect TIP with your network of personal and professional supporters.

Donate Your Connections

All donations are tax-deductible and directly support the TIP Mission.

Donate Your Treasure

TIP volunteers staffing a COVID vaccination clinic, educating the community about how to become a TIP volunteer and practicing what TIP volunteers train for over 60 hours to do — just be there.